

From: [David Bewley](#)
To: [REDACTED]
Cc: [REDACTED]
Subject: Local Government Official Information and Meetings Act 1987: Request for Information
Attachments: [image005.jpg](#)
[image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)

Hello [REDACTED]

You have been emailing Melissa [REDACTED] in regards to your LGOIMA request. In response to your further request refining our search for "complaints" received during the response to the Edgcumbe floods last year, we have attempted to search the records based on the key words you provided. It is not a straightforward search but staff have searched specifically for references to "SPCA" and "animal". The term "cat" picks up every record as it picks up the word "category", which is a field for every record we have. On the basis of the search completed to date, we found about 200 records. Each record took 2 to 3 minutes to check. While the word SPCA turned up on 40 records and 35 for the word Animal, the vast majority were Requests for Service; not complaints.

In total, we found only one complaint from the 200 records. We do not release individual names of complainants, but the complaint as recorded by the telephonist was as follows:

[Name redacted] is upset that someone has been onto his property, even though he has not been allowed on his property. He has video evidence of people coming through his property to access theirs and they are not SPCA or USB. Phoned EOC and was advised that no permission has been given and that he needs to contact the Police. [Name redacted] was not happy with this, as he said a breach of security should be dealt with by the Council. He said he is not happy with the way the whole thing has been handled and he will not be voting for the current Mayor at the next election. I reiterated that EOC has advised he should contact the Police with evidence of security breach.

As you can see, this is not a criticism of the SPCA but a general complaint about how the Council was handling security of properties in Edgcumbe at the time.

Because of the time this has taken to complete, and with the very low number of complaints received through the EOC at the time, I have suggested we advise you of this. We have not specifically searched for the word "dog", and I have explained the difficulty with the word "cat". I am hoping this satisfies your interest in the complaints received during the flood event. To continue the search or to provide further details will need to be on a cost recovery basis.

Regards

David Bewley

GENERAL MANAGER PLANNING, REGULATORY AND CORPORATE SERVICES
KAIWHAKAHAERE MATUA - WHAKARITE RAUEMI ME NGA RATONGA RANGAPU

WHAKATANE DISTRICT COUNCIL

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From: [REDACTED]
Sent: Wednesday, 11 April 2018 12:34 PM
To: Melissa [REDACTED]
Subject: RE: LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987: REQUEST FOR INFORMATION

Good afternoon [REDACTED]

Thank you for the CEO's reply.

As per #4, I appreciate the offer for a specific search to avoid going through all 926 incidents. Could you please search for any incidents/logs with any of the following key words: spca, animal, pet, dog, cat.

Thank you for your assistance.

Kind regards

[REDACTED]

From: Melissa [REDACTED]
Sent: Wednesday, 11 April 2018 10:24 AM
To: [REDACTED]
Subject: LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987: REQUEST FOR INFORMATION

Dear [REDACTED]

Please find attached a response to your LGOIMA request.

We have saved the documents into Onedrive, link below, please note these will be removed after 10 working days.

https://1drv.ms/f/s!AuiihX7v_gLT9Vr8b1hEH5Hz69h7

Nga mihi

Melissa [REDACTED]
PERSONAL ASSISTANT
KAIAWHINA

WHAKATANE DISTRICT COUNCIL

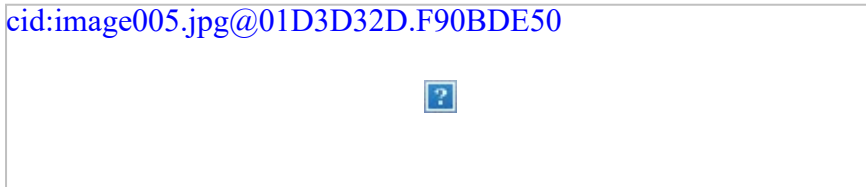
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